

Questions and Answers for RFP VA244-14-R-0554

Question #1: "I am needing clarification on description of supplies and services. Example, item number 1 estimated quantity 700 units but no description of items needed. If you would help to explain I would appreciate it very much."

Answer #1: [LAJVAMC] is contracting for DME services--the delivery, installation, setup, etc. services provided by a contractor for government furnished DME. In other words, [LAJVAMC] is not buying DME items via this proposed contract.

Question #2: "I see in the solicitation that it is for services, but I do not find any listing of the medical equipment and supplies that will be needed to perform these services. I would like to know if there is now, or will be, a separate solicitation or amendment with the requirements for the actual equipment and supplies? If a list of equipment and supplies is included in the initial solicitation, is it possible to submit a bid for the goods separately from the services?"

Answer #2: The purpose of this proposed service contract is to provide DME services only (e.g., delivery, setup, installation, etc.); it is not for the procurement of DME items. The DME items are purchased by the Prosthetics Department, from Federal Supply Schedule contracts, and are then furnished to the DME services contractor to deliver, setup, install, etc. in the Veteran patients' homes.

Question #3—

1. "Page 9 Item D task 4: are you asking for the cost of an hourly repair of equipment?"
2. Page 9 item F task 6: the provision of stair lift assessment/Measurements, will the VA tell the vendor if it is requesting a straight or curved stair lift at the time the order is sent to the vendor? There is a separate system that is needed to measure for curved lifts and it's very helpful to know beforehand which type of lift they want in, and where do they want it installed in the house?
3. Page 12 item L Reclaiming unneeded DME: what items will be reissued?
4. Page 13 paragraph 2 "loaner" equipment? How do we determine who gets loaner equipment and who doesn't?? and if we don't have the exact items in stock will the VA tell us what to substitute ? and who will tell us?
5. Page 13 item 2 routine repairs: what items do you want us to stock? What make and brand for each? Is there an estimated volume that we need to have on hand?"

Answer #3—

1. Yes, if an order is placed for DME repair, then identify the hourly labor rate your company will charge.

2. This decision should be made with input from the Therapists that evaluates the Veteran and the Vendor. The decision needs to be made with input from both sides.
 3. Patient lifts (such as a Hoyer lift), power wheelchairs and/or scooters, and hospital beds.
 4. The DME Vendor will determine if a hospital bed or patient lift is not able to be repaired in the home. If that determination is made they will need to issue a replacement hospital bed or patient lift out of the current inventory. We only stock one kind of regular and/or bariatric bed and patient lift.
 5. The DME vendor should know this by experience; the intent is to have common items on hand in an effort to expedite repairs. Batteries, chargers, charging cords, pneumatic tires/semi-pneumatic tires are the most common items needing repaired/replaced. Examples of power mobility that is issued and in need of repair are Pride scooters and power wheelchairs (Q6 Edge and Q6 Logic), Golden Technology Scooters, Invacare power chairs (M91), Permobil power chairs and X-treme 8 power chairs.
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